



Welcome to the Onondaga Community College ResNet Wireless Network

All Residence Halls have full wireless coverage for student and staff use. All users will need to accept the Terms and Conditions and authenticate using their college-provided username and password.

To Connect to the Residence Hall Wireless:

1. You will see a SSID called "OCC-ResNet"
2. Connect your wireless device to this SSID
3. Your web browser will present a splash page with Terms and Conditions *(may need to manually open browser)*
 - ✓ Please review and accept on the bottom of the page
4. You will need to enter your College Network Credentials—username and password—for authentication
5. Congratulations! You are connected to the Onondaga Community College ResNet Wireless Network!

Support:

Occasionally some devices (i.e. game console) will not have a web browser or devices just won't connect for some reason. For support and assistance with connectivity, please reach out to our wireless support team by email (naas@annese.com) or call 844-886-8802.

When calling, the support team will need the following information:

Contact name, phone number and email, device type, location, nature of problem, and MAC address of device (unique device identifier that looks like e.g. 01-23-45-67-89-ab)