

2007- 2015 COMMUNITY COLLEGE SURVEY OF STUDENT ENGAGEMENT (CCSSE)

**Onondaga Community College's Student Report
2007, 2009, 2012, 2015**



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Key

	Better	Neutral	Needs Improvement
Higher	▲	▲	▲
No Change	●	●	●
Lower	▼	▼	▼

- *Arrows compare 2012 and 2015*

Personal Experience					
	2007	2009	2012	2015	Direction
1. Did you begin at this college or elsewhere? – Started Here	64.7	72.6	70.7	75.2	▲
26. Would you recommend this college to a friend or family member? (Yes)	93.3	93.7	93.6	92.2	▼
27. How would you evaluate your entire educational experience at this college? Good/Excellent	84.8	84.0	82.4	78.3	▼

4. In your experience at this college during the current school year, about how often have you done each of the following? – Often/Very Often					
	2007	2009	2012	2015	Direction
a. Asked questions in class or contributed to class discussions	60.2	61.8	63.1	64.2	▲
b. Made a class presentation	18.0	23.5	26.3	28.7	▲
c. Prepared two or more drafts of a paper or assignment before turning it in	40.6	42.4	49.0	46.3	▼
d. Worked on a paper or project that required integrating ideas or information from various sources	58.1	59.3	57.9	57.2	▼
e. Came to class without completing readings or assignments	17.5	15.7	14.6	15.8	▲
f. Worked with other students on projects during class	44.1	44.8	42.9	47.8	▲
g. Worked with classmates outside of class to prepare class assignments	15.8	22.1	20.1	20.3	●
h. Tutored or taught other students (paid or voluntary)	8.4	9.6	7.3	9.0	▲
i. Participated in a community-based project as a part of a regular course	4.6	6.0	7.0	5.3	▼
j. Used the Internet or instant messaging to work on an assignment	65.8	64.0	72.3	69.3	▼
k. Used email to communicate with an instructor	44.9	50.5	64.8	68.6	▲
l. Discussed grades or assignments with an instructor	43.8	42.5	48.3	53.5	▲
m. Talked about career plans with an instructor or advisor	22.5	23.3	31.1	34.2	▲
n. Discussed ideas from your readings or classes with instructors outside of class	16.0	14.1	18.7	21.9	▲
o. Received prompt feedback (written or oral) from instructors on your performance	55.0	54.9	63.2	62.5	▼
p. Worked harder than you thought you could to meet an instructors standards or expectations	42.8	47.3	50.8	52.9	▲
q. Worked with instructors on activities other than coursework	9.1	8.3	11.4	11.5	●
r. Discussed ideas from your readings or classes with others outside of class (students, family members, co-workers, etc.).	48.5	46.8	46.7	48.5	▲
s. Had serious conversations with students of a different race or ethnicity other than your own.	41.7	47.4	39.1	45.4	▲
t. Had serious conversations with students who differ from you in terms of their religious beliefs, political opinions, or personal values	40.0	42.8	35.1	42.0	▲
u. Skipped class	10.0	8.5	7.9	9.6	▲

5. During the current school year, how much has your coursework at this college emphasized the following mental activities? – Quite a Bit/Very Much

	2007	2009	2012	2015	Direction
a. Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form	65.4	62.4	71.7	72.4	▲
b. Analyzing the basic elements of an idea, experience, or theory	63.1	68.5	69.7	72.4	▲
c. Synthesizing and organizing ideas, information, or experiences in new ways	52.1	60.0	61.1	58.9	▼
d. Making judgments about the value or soundness of information, arguments, or methods	47.7	52.9	52.9	53.9	▲
e. Applying theories or concepts to practical problems or in new situations	50.1	55.0	57.9	57.7	●
f. Using information you have read or heard to perform a new skill	50.6	56.6	56.6	64.8	▲

6. During the current school year, about how much reading and writing have you done at this college? – 5 or more

	2007	2009	2012	2015	Direction
a. Number of assigned textbooks, manuals, books, or book-length packs of course readings	58.2	60.9	59.9	59.4	▼
b. Number of books read on your own (not assigned) for personal enjoyment or academic enrichment	18.2	21.5	19.5	19.8	▲
c. Number of written papers or reports of any length	57.2	59.4	63.7	72.1	▲

7. Mark the box that best represents the extent to which... - Challenging (5-7)

	2007	2009	2012	2015	Direction
7. Your examinations during the current school year have challenged you to do your best work at this college	69.3	63.4	66.6	53.0	▼

8. Which of the following have you done, are you doing, or do you plan to do while attending this college? – have done or plan to do.

	2007	2009	2012	2015	Direction
a. Internship, field experience, co-op experience, or clinical assignment	47.3	55.3	60.8	54.7	▼
b. English as a second language course	11.6	12.6	14.3	14.7	▲
c. Developmental/remedial reading course	19.9	20.9	24.5	26.6	▲
d. Developmental/remedial writing course	25.3	23.3	30.9	30.8	●
e. Developmental/remedial math course	34.6	35.5	36.0	40.8	▲

f. Study skills course	28.4	33.0	36.3	38.4	▲
g. Honors course	20.3	22.6	27.4	29.2	▲
h. College orientation program or course	20.0	25.5	30.1	33.2	▲
i. Organized learning communities (linked courses/study groups led by faculty or counselors)	17.9	22.2	25.1	25.4	▲

9. How much does this college emphasize each of the following? – Quite a Bit/Very Much					
	2007	2009	2012	2015	Direction
a. Encouraging you to spend significant amounts of time studying	67.6	73.9	73.1	72.7	▼
b. Providing the support you need to help you succeed at this college	68.4	74.3	75.0	74.8	●
c. Encouraging contact among students from different economic, social, and racial or ethnic backgrounds	42.9	48.2	47.6	53.3	▲
d. Helping you cope with your non-academic responsibilities (work, family, etc.)	21.4	24.1	24.1	25.4	▲
e. Providing the support you need to thrive socially	23.5	30.4	31.0	33.7	▲
f. Providing the financial support you need to afford your education	40.6	43.2	52.6	53.3	▲
g. Using computers in academic work	72.2	76.8	75.5	74.9	▼

10. About how many hours do you spend in a typical 7-day week doing each of the following? 6 or more hours					
	2007	2009	2012	2015	Direction
a. Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activities related to your program)	55.1	57.8	63.2	59.7	▼
b. Working for pay	77.9	74.2	71.7	70.7	▼
c. Participating in college-sponsored activities (organizations, campus publications, student government, intercollegiate or intramural sports, etc.)	6.0	7.6	6.5	5.6	▼
d. Providing care for dependents living with you (parents, children, spouse, etc.)	38.4	34.1	31.0	28.5	▼
e. Commuting to and from classes	26.7	24.7	26.8	24.3	▼

11. Mark the number that best represents the quality of your relationship with people at this college. Friendly, supportive, sense of belonging (5-7)

	2007	2009	2012	2015	Direction
a. Your relationships with other students – <i>friendly, supportive, sense of belonging</i>	71.4	74.3	70.7	69.6	▼
b. Your relationships with instructors – <i>available, helpful, sympathetic</i>	83.0	83.3	82.9	80.7	▼
c. Your relationships with administrative personnel and offices	60.4	57.7	56.7	57.2	▲

12. How much has YOUR EXPERIENCE AT THIS COLLEGE contributed to your knowledge, skills, and personal development in the following areas? – Quite a Bit/Very Much

	2007	2009	2012	2015	Direction
a. Acquiring a broad general education	66.4	70.6	71.7	72.7	▲
b. Acquiring job or work-related knowledge and skills	50.4	48.3	46.9	47.6	▲
c. Writing clearly and effectively	47.3	53.4	55.1	59.9	▲
d. Speaking effectively	44.9	48.9	48.3	54.3	▲
e. Thinking critically and analytically	61.5	65.3	64.5	67.2	▲
f. Solving numerical problems	44.2	49.6	49.5	55.4	▲
g. Using computing and information technology	52.5	55.0	55.8	53.3	▼
h. Working effectively with others	48.6	54.6	52.4	54.0	▲
i. Learning effectively on your own	63.8	63.2	67.1	67.9	▲
j. Understanding yourself	48.1	48.7	51.4	55.6	▲
k. Understanding people of other racial and ethnic backgrounds	34.5	41.5	40.5	48.2	▲
l. Developing a personal code of values and ethics	34.9	39.9	39.1	47.8	▲
m. Contributing to the welfare of your community	19.4	27.4	25.4	29.8	▲
n. Developing clearer career goals	45.3	52.1	51.5	55.4	▲
o. Gaining information about career opportunities	42.2	46.1	49.8	45.2	▼

13.1 How often do you use the following services – Often/Sometimes					
<i>Frequency of use</i>	2007	2009	2012	2015	Direction
a. Academic advising/planning	51.0	53.5	59.5	63.8	▲
b. Career counseling	19.3	22.5	22.7	24.8	▲
c. Job placement assistance	7.7	9.0	10.7	11.4	▲
d. Peer or other tutoring	25.9	28.4	26.8	32.6	▲
e. Skill labs (writing, math, etc.)	36.3	36.3	34.4	38.9	▲
f. Child care	2.9	4.1	4.9	6.0	▲
g. Financial aid advising	37.2	41.6	46.3	53.8	▲
h. Computer lab	57.2	61.9	63.3	63.0	▼
i. Student organizations	13.3	13.3	14.5	18.8	▲
j. Transfer credit assistance	28.5	27.8	24.7	27.5	▲
1k. Services to students with disabilities	9.0	9.4	13.7	11.5	▼

13.2 How satisfied are you with the following services – Very/Somewhat					
	2007	2009	2012	2015	Direction
a. Academic advising/planning	65.8	66.3	68.5	76.9	▲
b. Career counseling	31.5	37.8	32.0	36.8	▲
c. Job placement assistance	17.5	18.8	19.7	23.4	▲
d. Peer or other tutoring	36.3	41.6	41.1	45.9	▲
e. Skill labs (writing, math, etc.)	48.4	49.4	47.5	48.9	▲
f. Child care	7.7	9.1	11.2	13.0	▲
g. Financial aid advising	44.6	46.6	50.9	57.3	▲
h. Computer lab	68.0	69.4	70.5	73.4	▲
i. Student organizations	25.0	23.5	28.2	32.9	▲
j. Transfer credit assistance	33.0	34.0	34.2	37.3	▲
1k. Services to students with disabilities	15.2	15.8	22.2	19.8	▼

13.3 How important are the following services to you at this College – Very/Somewhat					
	2007	2009	2012	2015	Direction
a. Academic advising/planning	86.7	85.6	87.6	95.4	▲
b. Career counseling	70.7	72.8	73.0	83.5	▲
c. Job placement assistance	57.7	58.8	61.0	72.6	▲
d. Peer or other tutoring	63.1	67.9	67.7	74.0	▲
e. Skill labs (writing, math, etc.)	70.0	70.6	72.0	77.6	▲
f. Child care	38.4	39.1	39.9	48.3	▲
g. Financial aid advising	73.2	75.0	78.0	85.4	▲
h. Computer lab	79.8	80.8	82.1	84.7	▲
i. Student organizations	50.3	50.3	55.4	59.2	▲
j. Transfer credit assistance	69.8	68.7	67.6	81.0	▲
1k. Services to students with disabilities	52.7	52.5	56.0	60.2	▲

14. How likely is it that the following issues would cause you to withdraw from class or from this college? Likely/Very Likely					
	2007	2009	2012	2015	Direction
a. Working full-time	35.6	35.6	35.8	40.2	▲
b. Caring for dependents	27.9	28.0	27.4	22.0	▼
c. Academically unprepared	16.5	18.0	25.7	22.7	▼
d. Lack of finances	39.5	44.7	48.3	45.1	▼
e. Transfer to a 4-year college or university	50.6	56.2	53.8	54.2	▲

15. & 16. Support of family and Friends – Quite a Bit/Extremely					
	2007	2009	2012	2015	Direction
15. How supportive are your friends of your attending this college	75.1	77.6	78.0	74.0	▼
16. How supportive is your immediate family of your attending this college?	84.4	86.3	87.2	85.8	▼

17. Indicate which of the following are your reasons/goals for attending this college – Primary/Secondary Goal					
	2007	2009	2012	2015	Direction
a. To complete a certificate program	44.9	46.9	44.0	50.8	▲
b. Obtain an associate degree	78.7	76.3	84.9	84.4	▼
c. To transfer to a 4-year college or university	75.1	79.5	79.9	81.5	▲
d. To obtain or update job-related skills	69.5	68.3	76.6	79.3	▲
e. For self-improvement/personal enjoyment	70.0	74.4	72.8	83.9	▲
f. To change careers	41.9	43.8	45.9	46.1	●

18. Indicate which of the following are the sources you use to pay your tuition at this college- Major/Minor Source					
	2007	2009	2012	2015	Direction
a. My own income/savings	66.4	68.6	65.2	66.2	▲
b. Parent or spouse/significant others income/savings	49.5	49.0	46.8	47.0	●
c. Employer contributions	21.5	19.0	21.1	9.6	▼
d. Grants and scholarships	35.3	39.4	50.3	52.3	▲
e. Student loans (bank, etc.)	44.6	42.1	49.5	50.8	▲
f. Public assistance	11.9	12.5	14.2	23.8	▲

19. Since high school, which of the following types of schools have you attended other than the one you are now attending?					
	2007	2009	2012	2015	Direction
Proprietary (private)school or training program	8.5	7.1	6.0	5.8	●
Public vocational-technical school	9.8	8.9	8.2	6.3	▼
Another community or technical college	17.0	15.7	15.3	15.6	▲
Four year college or university	26.8	24.1	22.9	20.6	▼
None	47.0	53.8	55.6	61.4	▲

20. When do you plan to take classes at this college again?					
	2007	2009	2012	2015	Direction
I will accomplish my goal(s) during this term and will not be returning	16.5	17.3	16.3	16.1	●
I have no current plan to return	5.7	6.4	7.4	7.8	▲
Within the next 12 months	64.8	59.1	63.7	59.7	▼
Uncertain	13.0	17.2	12.6	16.4	▲

21. At this college, in what range is your overall college grade average?					
	2007	2009	2012	2015	Direction
A	17.2	13.1	11.8	13.5	▲
A- to B+	25.0	25.4	28.6	24.9	▼
B	25.0	26.2	27.8	22.9	▼
B- to C+	19.4	18.7	16.8	23.8	▲
C	7.3	8.6	10.5	7.8	▼
C- or lower	3.4	4.1	2.7	3.7	▲
Do not have a GPA at this school	2.3	2.8	1.6	1.5	●
Pass/Fail classes only	0.4	1.2	0.2	1.8	▲

22. When do you most frequently take classes at this college?					
	2007	2009	2012	2015	Direction
Day classes (morning or afternoon)	77.6	73.8	78.2	80.3	▲
Evening classes	22.1	26.1	18.1	18.0	●
Weekend	0.3	0.1	3.7	1.7	▼

23. How many TOTAL credit hours have you earned at this college, not counting the courses you are currently taking this term?

	2007	2009	2012	2015	Direction
None	10.6	10.5	7.2	12.1	▲
1 – 14 credits	26.2	28.3	33.8	34.8	▲
15 – 29 credits	25.8	21.8	26.8	18.3	▼
30 – 44 credits	14.0	15.3	15.7	12.3	▼
45 – 60 credits	15.6	13.8	12.3	13.3	▲
Over 60 credits	7.8	10.3	4.2	9.3	▲

24. At what other types of institutions are you taking classes this term?

	2007	2009	2012	2015	Direction
None	89.3	90.7	90.8	92.8	▲
High school	0.7	1.1	1.8	2.4	▲
Vocational/technical school	0.3	0.7	0.8	0.4	▼
Another community or technical college	0.7	1.4	1.6	1.7	●
Four year college/university	3.5	4.5	1.4	1.7	▲
Other	3.5	2.8	4.5	3.1	▼

25. How many classes are you presently taking at OTHER institutions?

	2007	2009	2012	2015	Direction
None	89.1	86.5	89.3	90.5	▲
1 class	2.8	3.8	1.7	0.4	▼
2 classes	1.6	1.6	3.2	3.0	●
3 classes	1.4	1.9	0.5	0.4	●
4 classes or more	5.2	6.2	5.2	5.7	▲