

*2007- 2012 COMMUNITY COLLEGES SURVEY OF STUDENT ENGAGEMENT (CCSSE)*

**Onondaga Community College's Student Report  
2007, 2009, 2012**



Prepared by:

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## Key

	Better	Neutral	Needs Improvement
Higher	▲	▲	▲
No Change	●	●	●
Lower	▼	▼	▼

- *Arrows compare 2009 and 2012*

	2007	2009	2012	Direction
1. Did you begin at this college or elsewhere? – Started Here	64.7	72.6	70.7	▼
26. Would you recommend this college to a friend or family member? (Yes)	93.3	93.7	93.6	▼
27. How would you evaluate your entire educational experience at this college?' Good/Excellent	84.8	84.0	82.4	▼

<b>4. In your experience at this college during the current school year, about how often have you done each of the following? – Often/Very Often</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
a. Asked questions in class or contributed to class discussions	60.2	61.8	63.1	▲
b. Made a class presentation	18.0	23.5	26.3	▲
c. Prepared two or more drafts of a paper or assignment before turning it in	40.6	42.4	49.0	▲
d. Worked on a paper or project that required integrating ideas or information from various sources	58.1	59.3	57.9	▼
e. Came to class without completing readings or assignments	17.5	15.7	14.6	▼
f. Worked with other students on projects during class	44.1	44.8	42.9	▼
g. Worked with classmates outside of class to prepare class assignments	15.8	22.1	20.1	▼
h. Tutored or taught other students (paid or voluntary)	8.4	9.6	7.3	▼
i. Participated in a community-based project as a part of a regular course	4.6	6.0	7.0	▲
j. Used the Internet or instant messaging to work on an assignment	65.8	64.0	72.3	▲
k. Used email to communicate with an instructor	44.9	50.5	64.8	▲
l. Discussed grades or assignments with an instructor	43.8	42.5	48.3	▲
m. Talked about career plans with an instructor or advisor	22.5	23.3	31.1	▲
n. Discussed ideas from your readings or classes with instructors outside of class	16.0	14.1	18.7	▲
o. Received prompt feedback (written or oral) from instructors on your performance	55.0	54.9	63.2	▲
p. Worked harder than you thought you could to meet an instructors standards or expectations	42.8	47.3	50.8	▲
q. Worked with instructors on activities other than coursework	9.1	8.3	11.4	▲
r. Discussed ideas from your readings or classes with others outside of class (students, family members, co-workers, etc.).	48.5	46.8	46.7	▼
s. Had serious conversations with students of a different race or ethnicity other than your own.	41.7	47.4	39.1	▼
t. Had serious conversations with students who differ from you in terms of their religious beliefs, political opinions, or personal values	40.0	42.8	35.1	▼
u. Skipped class	10.0	8.5	7.9	▼

<b>5. During the current school year, how much has your coursework at this college emphasized the following mental activities? – Quite a Bit/Very Much</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
a. Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form	65.4	62.4	71.7	▲
b. Analyzing the basic elements of an idea, experience, or theory	63.1	68.5	69.7	▲
c. Synthesizing and organizing ideas, information, or experiences in new ways	52.1	60.0	61.1	▲
d. Making judgments about the value or soundness of information, arguments, or methods	47.7	52.9	52.9	●
e. Applying theories or concepts to practical problems or in new situations	50.1	55.0	57.9	▲
f. Using information you have read or heard to perform a new skill	50.6	56.6	56.6	●

<b>6. During the current school year, about how much reading and writing have you done at this college? – 5 or more</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	
a. Number of assigned textbooks, manuals, books, or book-length packs of course readings	58.2	60.9	59.9	▼
b. Number of books read on your own (not assigned) for personal enjoyment or academic enrichment	18.2	21.5	19.5	▼
c. Number of written papers or reports of any length	57.2	59.4	63.7	▲

	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
<b>7. Mark the box that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college - Challenging (5-7)</b>	69.3	63.4	66.6	▲

<b>8. Which of the following have you done, are you doing, or do you plan to do while attending this college? – have done or plan to do.</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
a. Internship, field experience, co-op experience, or clinical assignment	47.3	55.3	60.8	▲
b. English as a second language course	11.6	12.6	14.3	▲
c. Developmental/remedial reading course	19.9	20.9	24.5	▲
d. Developmental/remedial writing course	25.3	23.3	30.9	▲
e. Developmental/remedial math course	34.6	35.5	36.0	▲
f. Study skills course	28.4	33.0	36.3	▲
g. Honors course	20.3	22.6	27.4	▲
h. College orientation program or course	20.0	25.5	30.1	▲
i. Organized learning communities (linked courses/study groups led by faculty or counselors)	17.9	22.2	25.1	▲

<b>9. How much does this college emphasize each of the following? – Quite a Bit/Very Much</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
a. Encouraging you to spend significant amounts of time studying	67.6	73.9	73.1	▼
b. Providing the support you need to help you succeed at this college	68.4	74.3	75.0	▲
c. Encouraging contact among students from different economic, social, and racial or ethnic backgrounds	42.9	48.2	47.6	▼
d. Helping you cope with your non-academic responsibilities (work, family, etc.)	21.4	24.1	24.1	●
e. Providing the support you need to thrive socially	23.5	30.4	31.0	▲
f. Providing the financial support you need to afford your education	40.6	43.2	52.6	▲
g. Using computers in academic work	72.2	76.8	75.5	▼

<b>10. About how many hours do you spend in a typical 7-day week doing each of the following? 6 or more hours</b>				
	2007	2009	2012	Direction
a. Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activities related to your program)	55.1	57.8	63.2	▲
b. Working for pay	77.9	74.2	71.7	▼
c. Participating in college-sponsored activities (organizations, campus publications, student government, intercollegiate or intramural sports, etc.)	6.0	7.6	6.5	▼
d. Providing care for dependents living with you (parents, children, spouse, etc.)	38.4	34.1	31.0	▼
e. Commuting to and from classes	26.7	24.7	26.8	▲

<b>11. Mark the number that best represents the quality of your relationship with people at this college. Friendly, supportive, sense of belonging (5-7)</b>				
	2007	2009	2012	Direction
a. Your relationships with other students – <i>friendly, supportive, sense of belonging</i>	71.4	74.3	70.7	▼
b. Your relationships with instructors – <i>available, helpful, sympathetic</i>	83.0	83.3	82.9	▼
c. Your relationships with administrative personnel and offices	60.4	57.7	56.7	▼

<b>12. How much has YOUR EXPERIENCE AT THIS COLLEGE contributed to your knowledge, skills, and personal development in the following areas? – Quite a Bit/Very Much</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
a. Acquiring a broad general education	66.4	70.6	71.7	▲
b. Acquiring job or work-related knowledge and skills	50.4	48.3	46.9	▼
c. Writing clearly and effectively	47.3	53.4	55.1	▲
d. Speaking effectively	44.9	48.9	48.3	▼
e. Thinking critically and analytically	61.5	65.3	64.5	▼
f. Solving numerical problems	44.2	49.6	49.5	●
g. Using computing and information technology	52.5	55.0	55.8	▲
h. Working effectively with others	48.6	54.6	52.4	▼
i. Learning effectively on your own	63.8	63.2	67.1	▲
j. Understanding yourself	48.1	48.7	51.4	▲
k. Understanding people of other racial and ethnic backgrounds	34.5	41.5	40.5	▼
l. Developing a personal code of values and ethics	34.9	39.9	39.1	▼
m. Contributing to the welfare of your community	19.4	27.4	25.4	▼
n. Developing clearer career goals	45.3	52.1	51.5	▼
o. Gaining information about career opportunities	42.2	46.1	49.8	▲

<b>13a. How often do you use the following services – Often/Sometimes</b>				
<i>Frequency of use</i>	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
1. Academic advising/planning	51.0	53.5	59.5	▲
2. Career counseling	19.3	22.5	22.7	●
3. Job placement assistance	7.7	9.0	10.7	▲
4. Peer or other tutoring	25.9	28.4	26.8	▼
5. Skill labs (writing, math, etc.)	36.3	36.3	34.4	▼
6. Child care	2.9	4.1	4.9	▲
7. Financial aid advising	37.2	41.6	46.3	▲
8. Computer lab	57.2	61.9	63.3	▲
9. Student organizations	13.3	13.3	14.5	▲
10. Transfer credit assistance	28.5	27.8	24.7	▼
11. Services to students with disabilities	9.0	9.4	13.7	▲

<b>13b. How satisfied are you with the following services – Very/Somewhat</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
1. Academic advising planning	65.8	66.3	68.5	▲
2. Career Counseling	31.5	37.8	32.0	▼
3. Job placement assistance	17.5	18.8	19.7	▲
4. Peer or other tutoring	36.3	41.6	41.1	▼
5. Skill labs (writing, math, etc)	48.4	49.4	47.5	▼
6. Child care	7.7	9.1	11.2	▲
7. Financial aid advising	44.6	46.6	50.9	▲
8. Computer lab	68.0	69.4	70.5	▲
9. Student organizations	25.0	23.5	28.2	▲
10. Transfer credit assistance	33.0	34.0	34.2	▲
11. Services to students with disabilities	15.2	15.8	22.2	▲



<b>13c. How important are the following services to you at this College – Very/Somewhat</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
1. Academic advising/planning	86.7	85.6	87.6	▲
2. Career counseling	70.7	72.8	73.0	▲
3. Job placement	57.7	58.8	61.0	▲
4. Peer or other tutoring	63.1	67.9	67.7	●
5. Skill labs (writing, math, etc)	70.0	70.6	72.0	▲
6. Child care	38.4	39.1	39.9	▲
7. Financial aid advising	73.2	75.0	78.0	▲
8. Computer lab	79.8	80.8	82.1	▲
9. Student organizations	50.3	50.3	55.4	▲
10. Transfer credit assistance	69.8	68.7	67.6	▼
11. Services to students with disabilities	52.7	52.5	56.0	▲

<b>14. How likely is it that the following issues would cause you to withdraw from class or from this college? Likely/Very Likely</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
a. Working full-time	35.6	35.6	35.8	●
b. Caring for dependents	27.9	28.0	27.4	▼
c. Academically unprepared	16.5	18.0	25.7	▲
d. Lack of finances	39.5	44.7	48.3	▲
e. Transfer to a 4-year college or university	50.6	56.2	53.8	▼

<b>15. &amp; 16. Support of family and Friends – Quite a Bit/Extremely</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
15. How supportive are your friends of your attending this college	75.1	77.6	78.0	▲
16. How supportive is your immediate family of your attending this college?	84.4	86.3	87.2	▲

<b>17. Indicate which of the following are your reasons/goals for attending this college – Primary/Secondary Goal</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
a. To complete a certificate program	44.9	46.9	44.0	▼
b. Obtain an associate degree	78.7	76.3	84.9	▲
c. To transfer to a 4-year college or university	75.1	79.5	79.9	▲
d. To obtain or update job-related skills	69.5	68.3	76.6	▲
e. For self-improvement/personal enjoyment	70.0	74.4	72.8	▼
f. To change careers	41.9	43.8	45.9	▲

<b>18. Indicate which of the following are the sources you use to pay your tuition at this college- Major/Minor Source</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
My own income/savings	66.4	68.6	65.2	▼
Parent or spouse/significant others income/savings	49.5	49.0	46.8	▼
Employer contributions	21.5	19.0	21.1	▲
Grants and scholarships	35.3	39.4	50.3	▲
Student loans (bank, etc.)	44.6	42.1	49.5	▲
Public assistance	11.9	12.5	14.2	▲

<b>19. Since high school, which of the following types of schools have you attended other than the one you are now attending?</b>				
	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
Proprietary (private) school or training program	8.5	7.1	6.0	▼
Public vocational-technical school	9.8	8.9	8.2	▼
Another community or technical college	17.0	15.7	15.3	▼
Four year college or university	26.8	24.1	22.9	▼
None	47.0	53.8	55.6	▲

<b>20. When do you plan to take classes at this college again?</b>	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
I will accomplish my goal(s) during this term and will not be returning	16.5	17.3	16.3	▼
I have no current plan to return	5.7	6.4	7.4	▲
Within the next 12 months	64.8	59.1	63.7	▲
Uncertain	13.0	17.2	12.6	▼

<b>21. At this college, in what range is your overall college grade average?</b>	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
A	17.2	13.1	11.8	▼
A- to B+	25.0	25.4	28.6	▲
B	25.0	26.2	27.8	▲
B- to C+	19.4	18.7	16.8	▼
C	7.3	8.6	10.5	▲
C- or lower	3.4	4.1	2.7	▼
Do not have a GPA at this school	2.3	2.8	1.6	▼
Pass/Fail classes only	0.4	1.2	0.2	▼
<b>22. When do you most frequently take classes at this college?</b>	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
Day classes (morning or afternoon)	77.6	73.8	78.2	▲
Evening classes	22.1	26.1	18.1	▼
Weekend	0.3	0.1	3.7	▲

<b>23. How many TOTAL credit hours have you earned at this college, not counting the courses you are currently taking this term?</b>	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
None	10.6	10.5	7.2	▼
1 – 14 credits	26.2	28.3	33.8	▲
15 – 29 credits	25.8	21.8	26.8	▲
30 – 44 credits	14.0	15.3	15.7	▲
45 – 60 credits	15.6	13.8	12.3	▼
Over 60 credits	7.8	10.3	4.2	▼

<b>24. At what other types of institutions are you taking classes this term?</b>	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
None	89.3	90.7	90.8	●
High school	0.7	1.1	1.8	▲
Vocational/technical school	0.3	0.7	0.8	●
Another community or technical college	0.7	1.4	1.6	●
Four year college/university	3.5	4.5	1.4	▼
Other	3.5	2.8	4.5	▲

<b>25. How many classes are you presently taking at OTHER institutions?'</b>	<b>2007</b>	<b>2009</b>	<b>2012</b>	<b>Direction</b>
None	89.1	86.5	89.3	▲
1 class	2.8	3.8	1.7	▼
2 classes	1.6	1.6	3.2	▲
3 classes	1.4	1.9	0.5	▼
4 classes or more	5.2	6.2	5.2	▼