Federal Satisfactory Academic Progress (SAP) Policy

- Federal regulations require that all students make Satisfactory Academic Progress (SAP) in a program of study to maintain eligibility for financial aid.
- SAP is reviewed each semester or payment period as appropriate to the duration of the academic program. However, students will only be moved to an Unsatisfactory SAP status at the conclusion of the spring term.
- Returning students, who were not enrolled for the spring evaluation, are reviewed for academic progress when Onondaga Community College receives their Free Application for Federal Student Aid (FAFSA).
- Students can review their SAP Status by navigating to the Financial Aid section of the MyOCC student portal. The portal provides current SAP Status, Financial Aid Eligibility, and the most recent term used to calculate their status.
- According to federal regulations, students who fail to make SAP towards their degree or certificate will lose their ability to receive federal student aid.
- Students will be notified via electronic mail sent to their Onondaga Community College email account of unsatisfactory academic progress and the process and timeline for submitting an appeal.

Federal Financial Aid Includes:

- Pell Grant;
- Supplemental Educational Opportunity Grant (SEOG);
- Federal Work Study (FWS);
- Subsidized and Unsubsidized Direct Loans; and,
- Direct Parent Loan for Undergraduate Students (PLUS).

There Are Three SAP Standards:

- GPA
- Pace
- Timeframe

GPA Standard

• Students must maintain a minimum GPA based on the number of credits attempted:

Cumulative	Percent of	Minimum Cumulative	
Credits Attempted	Credits Earned	Grade Point Average	
12-23	66.6%	1.50	
24-35	66.6%	1.75	
36-44	66.6%	1.80	
45+	66.6%	2.00	

Pace Standard

- Pace = <u>Cumulative completed credits with passing grade</u>
 Total cumulative attempted credits
- All course withdrawals, incompletes, repeated courses, course audits, concurrent
 enrollment courses, and transfer credits applicable to a student's program, and all
 credits attempted by students who change their programs of study are counted as
 attempted credits, whether or not the student received financial aid at the time of the
 course attempt.
- Developmental courses are excluded from the calculation of attempted credits. Students may receive federal financial aid for a maximum of 30 semester hours (one full academic year) of developmental coursework.
- All students must progress at a pace that allows the student to complete their program within the maximum allotted timeframe.
- We encourage students to be mindful of how many units they are attempting throughout their career. Students can work with their academic advisor to create plans to complete their courses at a steady, but manageable pace.

Example	Cumulative Credits Completed	Cumulative Credits Attempted	Completion Percentage	Meets SAP?
Student A	67	100	67%	Yes
Student B	60	100	60%	No

Timeframe Standard

Students have up to 150% of their program length to complete their degree before they become ineligible to receive financial aid (including federal Direct and PLUS loans). For example, A two-year program requiring 60 credits must be completed with no more than 90 credits attempted for federal financial aid eligibility to continue throughout the course of study.

SAP Statuses

- Financial Aid Satisfactory Status student is meeting the three SAP standards
- **Financial Aid Warning Status** the first semester that a student does not meet one or more of the SAP standards, they will be placed on Financial Aid Warning. During this semester the student is still eligible for financial aid; however, they are one term away from losing their financial aid eligibility if they do not re-establish SAP standards during the warning term.
- **Financial Aid Unsatisfactory Status** Students who are not meeting SAP standards at the end of the Warning semester will be placed in Financial Aid Unsatisfactory status and are no longer eligible for financial aid. However, students may submit a SAP appeal to regain eligibility.

- Financial Aid SAP Academic Plan Status A SAP appeal could result in the placement into an Academic Plan status. If the student's academic history and demonstrated extenuating circumstances meet criteria for approval, but they are not expected to meet SAP standards by the end of the next term, the student is placed on Financial Aid Probation and an Academic Plan. An Academic Plan will be developed in conjunction with the student and their Academic Advisor to allow them to meet the SAP standards while completing their degree requirements. Students are eligible to receive financial aid while in this status but must successfully follow their SAP Academic Plan. Students in this status will be monitored at the end of each semester.
- Students that meet SAP standards at the end of their Academic Plan term will be placed back into a Satisfactory status for the next semester and will be eligible to receive financial aid.
- Students that do not meet SAP standards at the end of their Academic Plan term will be placed back in the Financial Aid Unsatisfactory status and will not be eligible for financial aid.

Reinstatement of Financial Aid Eligibility

If a student has extenuating circumstances that prevent them from making academic progress, eligibility can be regained in one of the following ways:

- Submit an SAP Appeal with supporting documentation. Supporting documentation
 examples include letters from professors, medical documentation, etc. Financial aid will
 review and consider appeals for extenuating circumstances such as a death in the family, a
 serious medical illness (personal or immediate family), accident, house fire, or other special
 circumstances.
- 2. A student can also regain financial aid eligibility by completing six (6) new college level (non-remedial) credits with a 2.0 GPA (C grade) or higher in each class without the benefit of financial aid. The six new credits can include retaking a class previously failed and retaking a class where the grade received was below a 2.0 (C grade) when the program requires a minimum of a C grade. The six credits do not have to be taken in consecutive semesters. After successfully completing the 6 credits with a C or better, students need to submit an SAP Appeal so their SAP status can be re-evaluated. If more than 6 credits are attempted, a combined pace of 66.6% must be achieved to regain eligibility.

Deadline to Appeal

- November 1 to receive aid in the fall
- April 1 to receive aid in the spring
- July 1 to receive aid in the summer

Appeal Decision

- Each appeal will be reviewed by a committee. If the appeal is approved, the student will be placed on probation and will be eligible to receive financial aid for a period of one term and will be issued an academic plan by email. The academic plan will provide conditions the student is required to meet for that term.
- If the student is not meeting SAP standards at the end of their probationary semester, but they are meeting the terms of their academic plan, their academic plan is rolled over to the next semester and the student will continue to be eligible for financial aid.
- If the student is on probation and does not meet the SAP standards or the terms of their academic plan, they will be suspended from receiving financial aid in future semesters.
- If an appeal is denied or suspended after probation, the student may request a second review by the committee if the student can provide new information and documentation that may have been omitted from the initial appeal. Decisions on second appeals are final. Third appeals are not accepted.
- A student can regain financial aid eligibility by meeting the SAP standards or the conditions set forth in their academic plan.